

16 June 2022

Dear Stakeholder,

### Upcoming strike action

I am writing to share details of the revised timetable that CrossCountry will operate over the upcoming strike days on Tuesday 21, Thursday 23 and Saturday 25 June. This is as a result of the RMT union's instructions to members at CrossCountry and many other railway operators to take part in strike action. As this action is coordinated across other train companies and Network Rail, we're working closely with industry partners to offer the best service possible.

We are disappointed by the RMT's decision, which we believe is premature, and would like to apologise for the inconvenience this will cause. We are doing everything we can to run a robust service. However, there will be significant disruption and our advice to customers is to only travel by rail if necessary and to plan ahead.


Full details of the train services running can be found here: [www.crosscountrytrains.co.uk/disruption](http://www.crosscountrytrains.co.uk/disruption)

Should the action go ahead it means our train services across our network will be significantly affected. We will only be able to provide an hourly service between Manchester and Reading with limited extensions to Southampton; and no services between Birmingham and Bristol or Cardiff. We will be using a diversionary route via Crewe and Styal from Birmingham to Manchester due to a signal box closure on the line, therefore will not be calling at Stoke-on-Trent, Macclesfield and Stockport.

Services on strike days will only operate between 07.30 and 18.30. The dedicated page on our website includes the latest information and FAQs, which we are sharing widely with customers via numerous channels including social media.

Do get in touch if you have any queries.

Yours sincerely,



John Robson  
**Regional Director, West Midlands & North West**